

Reliable Controls Corporation is a privately held, Canadian corporation that designs, develops, and manufactures Internet-connected building controls. The products are used to monitor and control the energy of mechanical and electrical equipment found in every kind of building.

The company was founded in 1986 by Mr. Roland Laird, a BCIT grad. He started the company in his parents home in Surrey BC.

The company relocated to Victoria BC in 1995 and currently has over 200 employees in Victoria and support offices worldwide.



Reliable Controls has been providing simple, flexible, and sustainable products and solutions for over thirty years. The company is committed to excellence in the building controls industry. Our business objectives have been and continue to be the best in terms of quality, dependability, and customer satisfaction.

Managed by a talented group of individuals, every employee in the organization makes a direct contribution to product development, processes, and/or support. A simple corporate philosophy built on openness and honesty in all aspects of business has resulted in steady growth and long-term relationships with the most satisfied customers in the industry.

The company has come a long way, growing into an internationally recognized firm with world-class quality and exceptional customer service. All sales, installation, and service is provided by an independent network of factory-trained Reliable Controls Authorized Dealers, offering exceptional local service for system design, quotations, installation, programming, commissioning, and after-sales support. Reliable Controls provides simple, flexible, and sustainable products and solutions to over 240 Authorized Dealers in 40 countries around the world.

Everyone in the building automation industry knows the importance and true value of great technical support and Reliable Controls is no exception, offering extensive classroom and online training, as well as comprehensive technical support via phone, email, and the web.

Reliable Controls is a proud member of numerous industry associations, including ENERGY STAR[®], the US Green Building Council, the Canada Green Building Council, BACnet[®] International, BACnet Interest Group Europe, EnOcean Alliance, and ASHRAE[®]. Additionally, Reliable Controls maintains ISO 9001 and 14001 certifications and RoHS2 compliancy, demonstrating a strong commitment to the quality and environmental processes that speak to customer satisfaction and sustainability.

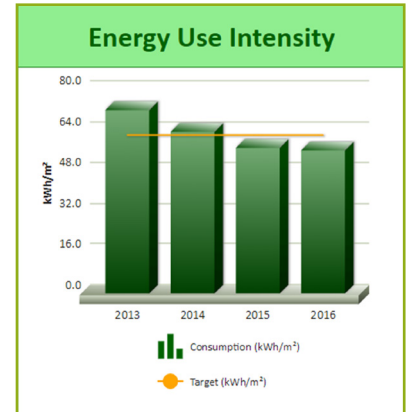


All design, development, assembly, service, and repair are housed under one roof in the company's Canadian head office. Reliable Controls steadfastly resists the trend to outsource any business component, and prefers instead to develop processes internally and retain full quality control. As a result, all Reliable Controls products carry an industry-leading, 5-year warranty. The company's outstanding customer loyalty stems from its ability to be a good listener and to deliver practical, easy-to-use building solutions that are flexible, economical, and provide an excellent return on investment, year over year.





The Reliable Controls headquarters comprises of an electronics manufacturing facility constructed in 1999, renovated in 2004, and a LEED® Platinum certified Annex, which houses Research and Development, Sales and Marketing, and Administration. The HQ Annex demonstrates effective use of the Reliable Controls MACH-System with consecutive years of energy reduction, using less than one half of the energy of an energy efficient building.



Reliable Controls is frequently recognized as one of the top 25 technology companies on Vancouver Island, and has received recognition for community involvement and support for sustainability development programs. The company has received many awards, including Manufacturer of the Year, BACnet International Project of the Year, VIATEC Top 25, Top Product, EcoStar, Leader of the Pack, Employer of the Year, and many Advertising Excellence awards.

Over **40%** of the **LEED Platinum certified commercial facilities in British Columbia depend on Reliable Controls.**



Reliable Controls Authorized Dealers complete successful projects around the world in virtually every segment of the market. New construction, retrofit, large, or small, Reliable Controls products apply successfully to them all. Green buildings of note that highlight the robust nature of the Reliable Controls MACH-System include the University of Victoria, Docks Green, the Kamloops Centre for Water Quality, and the US Department of Transportation.

LEED Platinum

Docks Green is a 1.2 billion dollar development earning the world's first platinum LEED® ND (Neighborhood Development) certification. The site's first completed building broke the world record for the highest LEED point score.



120,000 m² (1,291,669 ft²) . 2,500 points

Docks Green / Victoria, BC

