



THE FUTURE  
of Weather Trending

CELEBRATING  
30 Years of Excellence

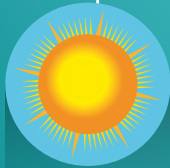


[www.reliablecontrols.com](http://www.reliablecontrols.com)

# RUNtime

The Official Quarterly Newsletter of Reliable Controls® Corporation

Q1 - 2016



# IDS

## INTERNET DATA SERVICE



Member of  
**BACnet**  
International

**Reliable**  
controls

# INTEGRATING WEATHER DATA INTO THE MACH-SYSTEM

Mapping weather conditions and forecasts into Internet-enabled controllers has a number of practical benefits, including:

- preheating or pre-cooling commercial buildings
- adjusting the amount of free cooling available to a facility
- locking out heat pump compressors if OAT is too low
- using the low OAT forecast to enable boilers and radiation pumps
- a backup to onsite OAT sensors



**Internet Data Service  
(IDS) Provides  
On-Demand Weather  
Information**

The launch of the new Reliable Controls® Internet Data Service (IDS) for RC-Toolkit® enables users to configure MACH-ProWeb controllers to poll weather services over the Internet and map retrieved values to BACnet® objects. These objects can then be trended, employed in operational sequences, and displayed in graphics and energy dashboards.





**COMPANY FOUNDED**  
in Surrey, BC, Canada. First  
Burke 1000 controller  
installed.

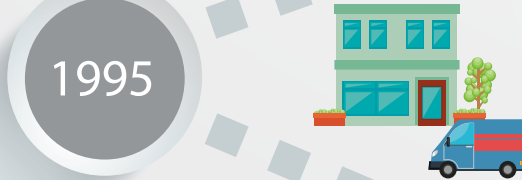
**2nd GENERATION**  
Development begins

## Better by design™

For 30 years, Reliable Controls has been committed to excellence in the building controls industry. Our business objectives have been and continue to be the best in terms of quality, dependability, and customer satisfaction. Thank you for purchasing our products and working with our worldwide network of Authorized Dealers for all these years.



**TRAINING**  
First dealer training course held  
First website posted  
Commitment to ASHRAE Standard 135  
BACnet protocol announced



**COMPANY MOVES**  
to Victoria, BC, Canada

**PRODUCT CATALOG**  
First release  
SMART-Sensor™ LED released



**MNC100**  
[MACH-Net Controller]  
released



**1993**

**COMPANY MOVES**  
to Hallowell Rd. Victoria, BC  
RC-Studio® 2.0 released  
RC-GrafXSet® 1.0 released  
SMART-Sensor™ LCD released



**2004**

**SPACE-Sensor™**  
released



**2006**

**MACH-Stat™**  
controller released  
RC-WebView® 2.0  
software released

**MILESTONE**  
100,000th controller shipped  
MACH-ProCom™  
controller released  
RC-Archive® 2.0 released

**2005**



**BTL®**  
First RCC product  
approvals from the  
BACnet® Testing Lab

**2003**

**SMART-Space™**  
Controller released  
RC-GrafXSet® 2.0 released  
RC-Toolkit™ 2.0 released



**2008**

**MACH-ProSys™**  
controller released  
RC-LicenceManager® 1.0  
released

**Flow Sensor**  
released

**2010**

**MACH-ProWeb™**  
controller released  
SSE & SSEA EnOcean®  
Wireless sensor released  
RCC becomes ISO 9001  
certified



**2011**

**MACH-ProZone™**  
controller released  
RC-Archive3 released  
MACH-ProAir™ released

**2012**



**RCC-HQ**  
Annex becomes LEED  
Platinum certified

**2013**

**MACH-Pro1™ &  
MACH-Pro2™**  
controllers released  
RC-GrafXSet® 3 released  
Reliable Controls becomes  
ISO 14001 certified

**2014**



**1999**



**RC-Studio® 1.0**  
released  
MACH-Zone™ released

**2001**

**MILESTONE**  
10,000th controller shipped  
RCC joins BACnet® Manufacturers Association  
Authorized Dealer brand launched

**1997**

**MACH-Global™**  
controller released  
RC-WebView® 1.0 released  
RC-Archive® 1.0 released

**2002**



**MACH-ProSys™**  
controller released  
RC-LicenceManager® 1.0  
released

**2008**



**1998**

**MILESTONE**  
1,000 MNC100s shipped  
Launch of industry-leading  
5-year warranty  
Launch of new corporate  
logo



**MACH1™ & MACH2™**  
controllers released  
**ETHER-Link Portal**  
released

**MACH-Air™**  
controller released



**myControl®**  
app released  
RC-Reporter® 3 released  
RC-WebView® 3 released

**2015**





# HEADQUARTERS ANNEX ANNUAL REVIEW

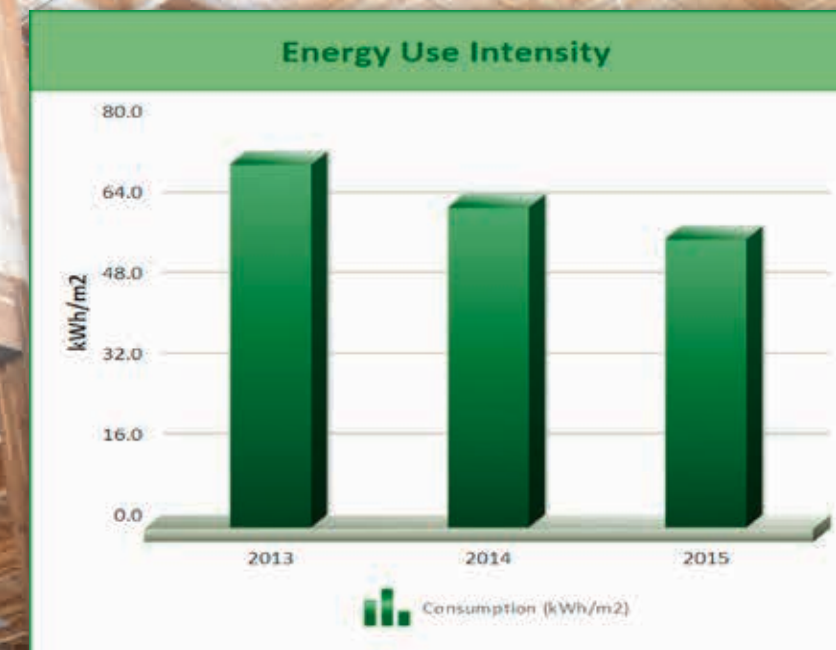
## LEED® Platinum Certified HQ Annex Update

**2015** was an excellent year for energy performance at our headquarters in Victoria, BC, Canada. For the first time, we used less energy than design.

We minimized energy use in our parkade and stairwell lighting by changing zones, re-programming line-voltage sensors, and controlling zones according to ambient light levels instead of strict time of day scheduling.

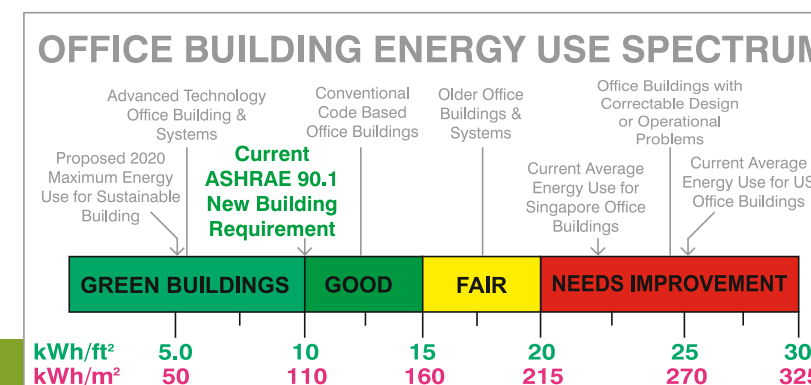
We improved the efficiency of our water-to-water and air-to-water heat pumps by optimizing the sequence of operations with demand and outdoor air temperature.

As a result, the Reliable Controls HQ Annex completed 2015 with an Energy Use Intensity (EUI) of **57.1 kWh/m<sup>2</sup>**, just below the design EUI of **58.8 kWh/m<sup>2</sup>**.



Energy Use Intensity (EUI) is used by the building performance industry to benchmark building energy consumption and facilitate comparisons. The RC-Reporter chart (above) displays continuous improvement over the past three years in terms of EUI.

In a recent presentation by Thomas Hartman at the 2015 International Green Building Conference in Singapore, Mr. Hartman displayed the chart below to help stakeholders appreciate the spectrum of EUI in office buildings. A building designed to be ASHRAE 90.1 will result in an EUI of 110 kWh/m<sup>2</sup> (10 kWh/ft<sup>2</sup>). Do you know what the EUI is for your building?

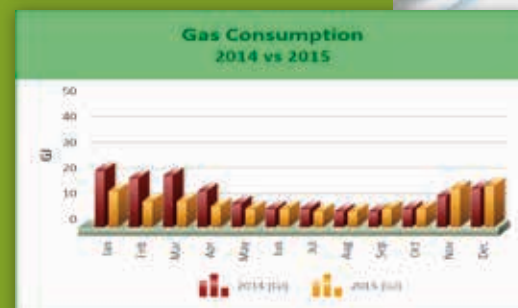


Better by **design**™

For more information about RC-Reporter, visit: [www.reliablecontrols.com/RCR](http://www.reliablecontrols.com/RCR)



At 571 kWh/m<sup>2</sup>, the energy use spectrum chart puts the Reliable Controls HQ Annex well into green building territory, just where we expect it to be! But is there room for improvement? Of course... but it's getting harder now that the 'low hanging fruit' has been picked and the building is approaching full occupancy. Below is our "to-do" list for 2016.



## LEED Platinum HQ Annex improvements on our 2016 "to-do" list:

- The wind tower dampers (used for natural ventilation) stay closed for about six months during the cold season. During that time they are a liability in terms of leakage through the cold blades, and conduction/radiation to the outdoors. What could we do to seal them up tight in the winter?
- Our air/water and water/water heat pumps are very efficient, but what else can we do with setpoints to ensure that when the heat pumps run, they are running at maximum efficiency?
- Further reductions to the operating hours of interior lights is possible. More motion sensors, more code!
- The hydronic force-flow heaters use too much energy for the four rooms that they heat. Can we find more suitable replacements?
- The plug loads in our building will soon be the greatest energy use category. We need to convince our occupants to turn everything off when they leave, or add devices to do it automatically.
- Conference room heating/cooling/ventilation is not ideal. Ductwork changes are required to improve it.
- The oil heater for the hydraulic elevator is inefficient and an alternative strategy needs to be implemented.
- Our server room cooling is inefficient and needs to be re-evaluated

*We will report back in Q1-2017.*

# PEOPLE AND TECHNOLOGY You Can Rely On

**R**eliable Controls has been providing simple, flexible, and sustainable products and solutions for thirty years now. Originally founded in Surrey, BC, Canada, the company has come a long way, growing into an internationally recognized firm with world-class quality and exceptional customer service. The right people with the right processes and the right outlook determine the longterm success of a company. We have been very fortunate over the decades to have maintained a good balance in all those areas.



1986 – 1994: Reliable Controls head office and manufacturing facility in Surrey, BC

2004: Reliable Controls office and facility in Victoria, BC



**ISO  
9001  
14001  
QUALITY  
ENVIRONMENTAL  
ASSURANCE**

2012: Ribbon cutting for LEED® Platinum certified HQ Annex



Celebrating

**30**  
YEARS

of EXCELLENCE



# NEW DEALERS

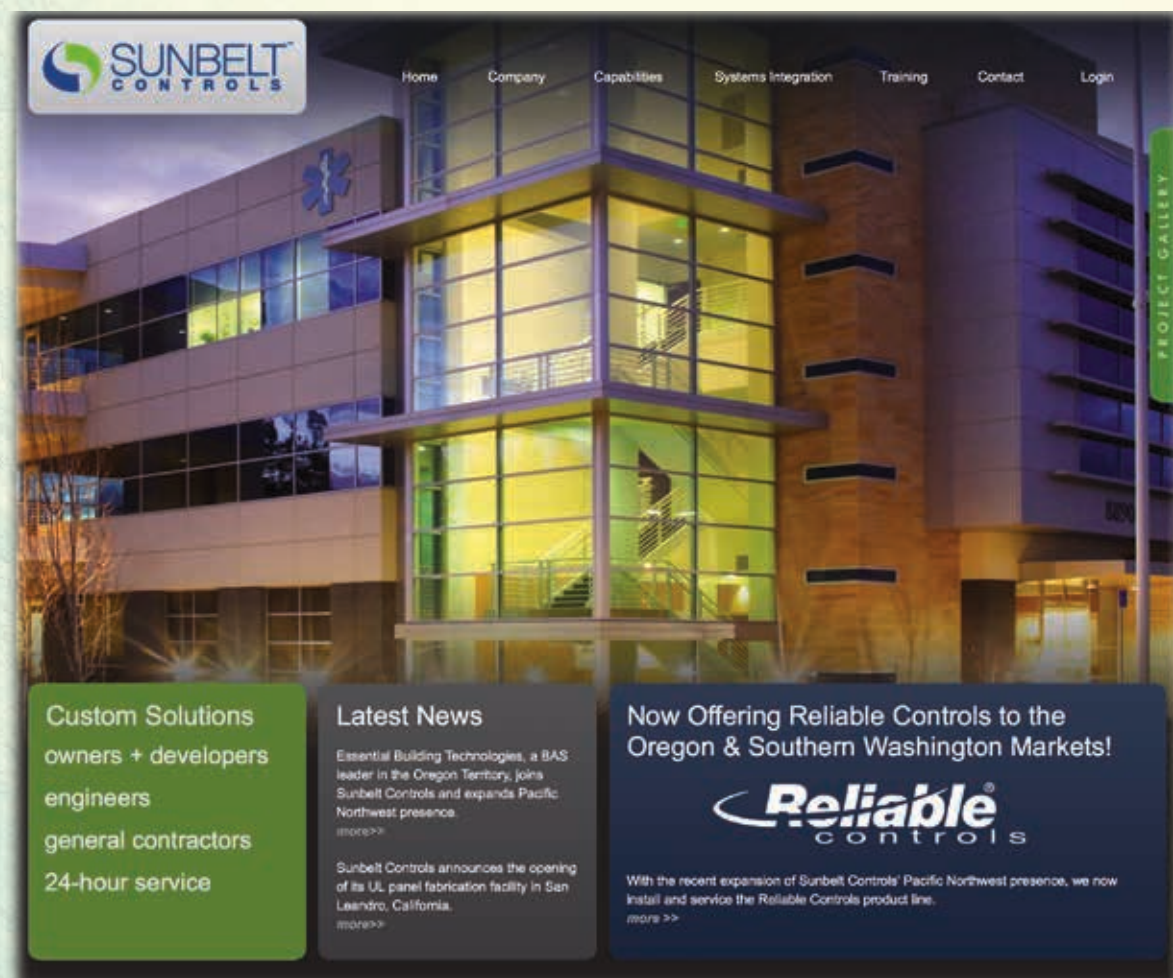
New Reliable Controls Authorized Dealers!



Trade Air Engineering (Pacific) Ltd.  
Namaka, Nadi, Fiji



Sunbelt Controls  
Washington/Oregon State



# TRADE SHOWS



Visit Reliable Controls at these upcoming trade shows:



Globalcon 2016  
March 9-10, 2016  
Boston, MA, USA



MCE 2016 - Mostra Convegno Expocomfort  
March 15-18, 2016  
Fiera Milano, Milan, Italy



NFMT 2016  
March 22-24, 2016  
Baltimore, Maryland, USA



IRHACE  
April 7-8, 2016  
Auckland/New Zealand



NFMT: High Performance Buildings 2016  
May 3-4, 2016  
Austin, Texas, USA



ARBS 2016  
May 17-19, 2016  
Melbourne, Australia



AIRAH - Perth 2016  
June 9, 2016  
Perth, Australia



# AIR MOBILITY TRAINING CENTRE

CFB TRENTON, ONTARIO, CANADA

GOVERNMENT

## DEPARTMENT OF NATIONAL DEFENCE

*One of the most complex facilities of its kind, the Air Mobility Training Centre (AMTC), located at 8 Wing at CFB Trenton, was built to house the equipment and personnel required to train pilots and maintenance crews for the new CC-320J Hercules aircraft purchased by the Canadian Forces. It will also provide support to Canadian troops serving in combat, as well as for peace keeping and humanitarian missions around the world.*

## PROJECT DETAILS

Equivalent to two football fields, the AMTC provides crews with a state-of-the-art environment in which to train. The LEED® silver certified facility consists of a combination of 2- and 3-storey educational and office spaces, designed and built to accommodate the latest in aircrew and technician simulation, making it one of the most advanced flight training facilities in the world.



Installed mechanical equipment includes chillers, boilers, lighting, power monitoring, fire alarm, emergency generator, DHW, chemical control, steam, and VFDs. The project required integration with several BACnet® vendors and had to comply with military standards.

The installation of highly sophisticated, state-of-the-art equipment, including flight simulators, means that the tolerances for the concrete floor are much lower than usual. The facility now benefits from remote access, integration to a large WAN for multiple buildings, and creative programming encompassing energy saving modes within the building. The expertise and diligence of the DDC professionals involved with this complex project brought in the AMTC almost \$20 million under budget.

To learn more about projects using Reliable Controls® visit  
[www.reliablecontrols.com/projects/overview](http://www.reliablecontrols.com/projects/overview)



# Reliable® controls



**PROJECT TYPE:**  
New Construction

**INSTALLATION TYPE:**  
Boiler, CO2 Monitoring, Lighting, Power Monitoring, VAV, Fire Alarm, Emergency Generator

**TOTAL AREA:**  
17,000 m<sup>2</sup> (182,988 ft<sup>2</sup>)

### EQUIPMENT INSTALLED:

4 MACH-ProCom™  
 21 MACH-ProSys™  
 47 MACH-Zone™  
 303 MACH-Air™  
 2 MACH-ProAir™  
 241 Smart Sensor™  
 51 SmartSpace™

**NETWORK:**  
EIA-485, Ethernet, Fibreoptic, LAN, WAN

**INTEGRATION:**  
BACnet®

**TOTAL SYSTEM POINTS:**  
10579 points

**RELIABLE CONTROLS® DEALER:**  
R.E.L. Controls Inc.

