

Reliable Controls[®] Hardware Product Warranty



Reliable Controls Corporation proudly offers an industry-recognized, 5-Year Warranty on all the hardware products it manufactures. Please find the hardware product statement below.

Hardware Product Warranty

Reliable Controls warrants its Category A and AV hardware products which it manufactures to be free of defects in material and workmanship for a period of five (5) years from the date of shipment. This product warranty shall apply only after Reliable Controls has conducted an evaluation of the malfunctioning product or part. If a product or part under this warranty is malfunctioning, it must be returned to Reliable Controls using the Reliable Controls **Return Materials Authorization (RMA) form**. The defective part should be shipped freight pre-paid to Reliable Controls. Upon examination by Reliable Controls, if the product or part is found to be defective following an evaluation by Reliable Controls, it will be repaired or replaced as a component at no charge.

However, this product warranty is void if the product or part shows evidence of being tampered with, damaged during installation, misapplied, misused or used in any other operating condition outside of the unit's published specification. Reliable Controls specifically disclaims any other warranties or representations of any kind whatsoever, expressed or implied, except that of title. All implied warranties including any warranty of merchantability and fitness for a particular purpose are hereby disclaimed. The user is responsible to determine suitability for intended use.

